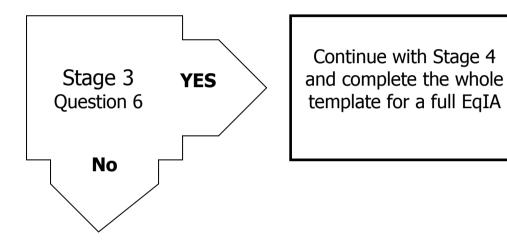
## **Equality Impact Assessment Template**

The Council has revised and simplified its Equality Impact Assessment process. There is now just one Template. Project Managers will need to complete **Stages 1-3** to determine whether a full EqIA is required and the need to complete the whole template.

Complete Stages 1-3 for all project proposals, new policy, policy review, service review, deletion of service, restructure etc



Go to Stage 6 and complete the rest of the template

# Equality Impact Assessment (EqIA) Template

In order to carry out this assessment, it is important that you have completed the EqIA E-learning Module and read the Corporate Guidelines on EqIAs. Please refer to these to assist you in completing this assessment.

It will also help you to look at the EqIA Template with Guidance Notes to assist you in completing the EqIA.

It will also help you to look at the EqIA Ten	ipiate with	Guidance No	ites to assist you in completing	uie LqiA.	
Type of Project / Proposal:	Tick	Type of Deci	sion:	Tick	
Transformation		Cabinet			
Capital		Portfolio Holde	er		
Service Plan		Corporate Stra	ategic Board		
Other		Other			
Title of Project:					
Directorate / Service responsible:	Collections	and Housing B	enefits, Resources Directorate		
Name and job title of lead officer:	Fern Silver	io, Head of Ser	vice, Collections and Housing Benefit	S	
Name & contact details of the other persons involved in the assessment:	Fern Silverio, Head of Service, Collections and Housing Benefits				
Date of assessment:	11 <sup>th</sup> February, 2014				
Stage 1: Overview					
1. What are you trying to do?  (Explain proposals e.g. introduction of a new service or	announcer local retail discretional premises the	ment from centre businesses. The relief of the hat meet with the onal support ha	s Rates Retail Relief Scheme as a retail government that support is being the support provided is through the prup to £1000 per financial year to all the governments criteria.	made available for rovision of occupied retail businesses to	
policy, policy review, changing criteria, reduction / removal of service, restructure, deletion of posts etc)	removal 2014-15 and 2015-16.				
	Local Auth	orities to imple Act (under section	changing the legislation however make ment a new scheme to deliver this su on 47 of the Local Government Finar ent will reimburse the actual cost of t	upport through the nce Act 1988, as	

discretionary relief that falls within the criteria the government have shared with Local Authorities in the Business Rates Retail Relief Guidance. This relief can be awarded to occupied properties that are mainly or wholly being used as shops, restaurants, cafes and drinking establishments with a rateable value of £50,000 or less. Similar to other reliefs a 'test' on use rather than occupation is applied and if it is found the property does not meet the criteria the rate will not be applied. The guidance, attached at Appendix A to the Cabinet Report (pages 5 & 6) gives details on the types of establishments that fall within the criteria of the following:

- i) 'Hereditaments that are being used for the sale of goods to visiting members of the public:
- ii) Hereditaments that are being used for the provision of services to visiting members of the public
- iii) Hereditaments that are being used for the sale of food and/or drink to visiting members of the public

The lists that can be found on pages 5 & 6 of the guidance are meant to provide guidance to Local Authorities and are not exhaustive. However properties that are not similar in use will not be considered for rate relief. The guidance also states the types of uses of business properties that will not be considered for this rate relief which are as follows:

- i) Hereditaments that are being used for the provision of the following services to visiting members of the public:
  - Financial services (e.g. banks, building societies, cash points, bureau de change, payday lenders, betting shops, pawn brokers)
  - Other services (e.g. estate agents, letting agents, employment agencies)
  - Medical services (e.g. vets, dentists, doctors, osteopaths, chiropractors)
  - Professional services (e.g. solicitors, accountants, insurance agents/financial advisers, tutors)
  - Post office sorting office
- Hereditaments that are not reasonably accessible to visiting members of the public

	Harrow Council's proposed scheme aligns with the Governments guidance and is detailed in the draft Business Rates Retail Relief Policy attached to the Cabinet Report at Appendix B.						
	Residents / Service Users	Partners	Stakeholders				
	Staff	Age	Disability				
<b>2.</b> Who are the main people / Protected Characteristics that may be affected by your proposals? ( all that apply)	Gender Reassignment	Marriage and Civil Partnership	Pregnancy and Maternity				
	Race	Religion or Belief	Sex				
	Sexual Orientation	Other					
<ul> <li>3. Is the responsibility shared with another directorate, authority or organisation? If so:</li> <li>Who are the partners?</li> <li>Who has the overall responsibility?</li> <li>How have they been involved in the assessment?</li> </ul>	•	ity for taking forward t Division, Resources Directo	his assessment lies with trate.	the			

## Stage 2: Evidence / Data Collation

**4.** What evidence / data have you reviewed to assess the potential impact of your proposals? Include the actual data, statistics reviewed in the section below. This can include census data, borough profile, profile of service users, workforce profiles, results from consultations and the involvement tracker, customer satisfaction surveys, focus groups, research interviews, staff surveys; complaints etc. Where possible include data on the nine Protected Characteristics.

(Where you have gaps (data is not available/being collated), you may need to include this as an action to address in your Improvement Action Plan at Stage 7)

	Harrow profile:
Age (including carers of young/older	Harrow has approximately 5,550 commercial properties of which 5,087 have a rateable value under 50,000 RV, the qualifying threshold for the new retail rate relief.
people)	However, not all the 5,087 properties will qualify as the use of the premises must be wholly or mainly for the purposes of a shop, restaurant, café or dinking establishment.
	It is anticipated a large percentage of the premises in the following categories (under the valuation offices

	classification) will be eligible for the relief;				
	Restaurants, cafes etc 130				
	Shops, 2.007				
	The implementation of this scheme will give local businesses additional support to be able to meet with				
	the changing ways that the community shop, particularly in relation to the move to online shopping for the				
	two years of operation of the scheme.				
	The introduction of the scheme may support the on-going presence of local retailers therefore supporting				
	the retention of local facilities for residents of all ages to enjoy and make use of.				
	Harrow profile: 17.3% of Harrow's working age population (16-64) classified themselves as				
	disabled within the 2011-12 period (July to June), a total of 26,600 individuals. This signifies a				
	decrease of 4.6% for the same period in 2010-11. 13,800 (17.3%) are men and 12,900				
	- (17.7%) are women <sup>1</sup>				
	- (17.7%) are women				
Disability (including carers of disabled	The implementation of this scheme will give local businesses additional support to be able to meet with				
people)	, , , , , , , , , , , , , , , , , , , ,				
реср. су	the changing ways that the community shop, particularly in relation to the move to online shopping for the				
	two years of operation of the scheme.				
	This may support this particular characteristic by ensuring retailers stay in the area therefore ensuring				
	accessibility to the services by people with disabilities.				
	Herrey, prefile. This data is surrently not available				
	Harrow profile: This data is currently not available				
	The implementation of this scheme will give local businesses additional support to be able to meet with				
Gender Reassignment	, , , , , , , , , , , , , , , , , , , ,				
3 1 1	the changing ways that the community shop, particularly in relation to the move to online shopping for the				
	two years of operation of the scheme.				
	Harrow Profile: Since their inception there have been a total of 121 civil ceremonies in Harrow. There is				
	no further data available on marriages.				
Marriage / Civil Partnership	no futifici data avaliable on marriages.				
	The implementation of this scheme will give local businesses additional support to be able to meet with				
	the changing ways that the community shop, particularly in relation to the move to online shopping for the				
	ine shariging ways that the community shop, particularly in relation to the move to offine shopping for the				

<sup>&</sup>lt;sup>1</sup> Source: Nomis: Annual Population Survey

	two years of operation of the scheme.
	Harrow Profile: This data is currently not available
Pregnancy and Maternity	The implementation of this scheme will give local businesses additional support to be able to meet with the changing ways that the community shop, particularly in relation to the move to online shopping for the two years of operation of the scheme.
Race	Harrow profile: Harrow is one of the most diverse places in the country. At the time of 2001 Census 49.9% of Harrow residents were classified as White British. 2011 figures reveal that the White British category now includes only 30.9% of Harrow's population, 69.1% of residents are therefore classified as belonging to a minority ethnic group <sup>2</sup> The most significant minority ethnic group, at 26.4% is Asian/Asian British: Indian, ranking Harrow as second in England and Wales for its Indian population. Another significant group is classified as Asian/Asian British: Other Asian, making up 11.3% of residents and ranking Harrow 1st within this classification; this group is largely comprised of Sri Lankan community. All Asian/Asian British groups have increased since 2001.  White Other is another group which has grown, from 4.49% in 2001 to 8.2% in 2011. Within this group there are 3,868 residents who were born in Poland and 4,784 residents born in Romania, making it the largest Romanian community within England and Wales <sup>3</sup> . Harrow still has a high Irish born population, ranked 7th in 2011. Whilst Black/African/Caribbean/Black British is not particularly dominant we have the highest number of Kenyan born residents (this can be attributed to a number of migrants from Kenya who are of Asian descent).  The implementation of this scheme will give local businesses additional support to be able to meet with the changing ways that the community shop, particularly in relation to the move to online shopping for the two years of operation of the scheme.
Religion and Belief	Harrow profile: The 2001 Census showed that Harrow had the highest level of religious diversity of any local authority in England and Wales. This means that there is a 63 per cent chance that two people at random would be from different religious groups. We do not yet have comparative data for 2011, but the 2011 Census ranked Harrow 1st for persons of Hindu religion, Jain and Unification Church, 2nd for Zoroastrian and 6th for Jewish. Out of 348 areas in England and Wales Harrow has the 2nd lowest ranking of residents with no religion and 5 <sup>th</sup> lowest for Christians (37.3%). Harrow is ranked 24th for Muslim faith residents, who account for 12.5% of the population <sup>4</sup> The implementation of this scheme will give local businesses additional support to be able to meet with

<sup>&</sup>lt;sup>2</sup> 2011 Census: Ethnic Group. KS201EW
<sup>3</sup> 2011 Census: Country of Birth (detailed). Table QS203EW
<sup>4</sup> 2011 Census: KS209EW

	the changing ways that the community shop, particularly in relation to the move to online shopping for the two years of operation of the scheme.				
		ulation (240,500), 118,900 (49.4%) are male and 121,600			
Sex / Gender	the changing ways that two years of operation				
	Harrow profile: The 2011 census did not have a question on sexual orientation; however 306 persons declared living in a same sex couple, an increase of 84 couples. It is estimated that 6% of the UK population are lesbian, gay and bisexual (LGB), which would equate to approximately 14,430 of our residents belonging to the LGB community				
Sexual Orientation	Since their inception, a total 121 Civil Partnership ceremonies have taken place in Harrow.				
	The implementation of this scheme will give local businesses additional support to be able to meet with the changing ways that the community shop, particularly in relation to the move to online shopping for the two years of operation of the scheme.				
Socio Economic	Harrow profile: In comparison to other areas, Harrow was relatively less deprived in 2010 than it was in 2007. It is now ranked 203rd out of 354 boroughs in England (where 1 is the most deprived). In London, Harrow retains its position as 7th least deprived borough (out of 33). The indicator showing the most deprivation in Harrow is Barriers to Housing where it is ranked 54th most deprived nationally.				
Socio Economic	The implementation of this scheme will give local businesses additional support to be able to meet with the changing ways that the community shop, particularly in relation to the move to online shopping for the two years of operation of the scheme.				
5. What other (local, regional, national	•	The following information has helped to inform this EqIA:			
media) data sources that you have used to inform this assessment?		<ul> <li>Publishing Equalities Information Meeting the Public Sector Duty January</li> <li>2013 Harrow Council Our Harrow Our Story – 2013 -</li> </ul>			
List the Title of reports / documents and websites here.		http://www.harrow.gov.uk/info/200041/equality_and_diversity/863/public_sec_tor_equality_duty			

<sup>&</sup>lt;sup>5</sup> Source: 2011 Mid Year Estimates

## Stage 3: Assessing Potential Disproportionate Impact

**6.** Based on the evidence you have considered so far, is there a risk that your proposals could potentially have a disproportionate adverse impact on any of the Protected Characteristics?

	Age (including carers)	Disability (including carers)	Gender Reassignment	Marriage and Civil Partnership	Pregnancy and Maternity	Race	Religion and Belief	Sex	Sexual Orientation
Yes									
No	Х	Х	X	X	Х	х	х	Х	х

**YES -** If there is a risk of disproportionate adverse Impact on any **ONE** of the Protected Characteristics, continue with the rest of the template.

- Best Practice: You may want to consider setting up a Working Group (including colleagues, partners, stakeholders, voluntary community sector organisations, service users and Unions) to develop the rest of the EqIA
- It will be useful to also collate further evidence (additional data, consultation with the relevant communities, stakeholder groups and service users directly affected by your proposals) to further assess the potential disproportionate impact identified and how this can be mitigated.

NO - If you have ticked 'No' to all of the above, then go to **Stage 6** 

Stage 4: Collating Additional data / Evidence

Who was consulted?

Although the assessment may not have identified potential disproportionate impact, you may have identified actions which can be taken to advance equality of opportunity to make your proposals more inclusive. These actions should form your Improvement Action Plan at Stage 7

# 7. What additional data / evidence have you considered to further assess the potential disproportionate impact of your proposals? (include this evidence, including any data, statistics, titles of documents and website links here) 8. What consultation have you undertaken on your proposals? What consultation have you undertaken on your proposals? What do the results show about address the findings of the

the impact on different groups /

**Protected Characteristics?** 

used?

consultation?

(This may include further consultation

					with the affected groups, revising your proposals).
Stage 5: Asse			•		
		~	oout the impact on different groups? Consider w r positive impact? How likely is this to happen?		·
Protected Characteristic	Adverse	Positive	Explain what this impact is, how likely it is happen and the extent of impact if it was to  Note – Positive impact can also be used demonstrate how your proposals meet the a the PSED Stage 9	occur. What me impact or a further consto	asures can you take to mitigate the advance equality of opportunity? E.g. sultation, research, implement equality ring etc (Also Include these in the overnent Action Plan at Stage 7)
Age (including carers of young/older people)					
Disability (including carers of disabled people)					

Gender Reassignment								
Marriage and Civil Partnership								
Pregnancy and Maternity								
Race								
Religion or Belief								
Sex								
Sexual orientation								
			what else is ha			Yes	No	
Council and Ha	rrow as a wh	ole, could yo	ur proposals ha	ive a cumulative	е			
impact on a pa	rucular Prote	cteu Charact	erisuc?					
If yes, which P	rotected Cha	racteristics co	ould be affected	and what is the	e			
potential impac								

<b>10a. Any Other Impact</b> – Considering what else is happening within the Yes						No	0		
		•	national/local pol						
•		•	unity tensions, le						
	could your proposals have an impact on individuals/service users socio economic, health or an impact on community cohesion?			ers socio					
economic, neaitr	n or an impact	on community	conesion?						
76									
	•		likely is to happe						
					rified may result in				
•	•				liscrimination, har		victimisation a	and other pr	ohibited
conduct under the	ne Equality Act		Harrow HUB/Equ		ersity/Policies and	Legislation			
	Age	Disability	Gender	Marriage	Pregnancy and		Religion and		Sexual
	(including	(including	Reassignment	and Civil	Maternity	Race	Belief	Sex	Orientation
	carers)	carers)	reassignment	Partnership	rideerriicy		Beller		Offertation
Yes									
No									
-	•	•	•		ere may be for th	_			
•			•		these aims. (You		_		
concerned that t	the proposal ma	ay breach the	equality legislation	on or you are u	nsure whether the	ere is objectiv	e justification	for the prop	osal)
TC 11 1 1 1	., .								
•	•				e (or potential dis	•	•		
<del>-</del>			•	e decision make	er for a final decis	ion to be mad	de on whether	the disadva	intage is
proportionate to	achieve the aii	ms of the pro	posal.						
7. Tf th and and a	d			-			#le e .ee.e e e e l	(aalaat au	
					l, you should not			_	
		iui conduct ui	ider the equalities	s iegisiauon, yo	ou should not prod	Leed with the	proposai. (Se	elect outco	ne 4)
Stage 6: Decis		C 11			C 5.				
					come of your EqI	•	e box only)		
				d any potential	for unlawful cond	duct or dispro	portionate imp	pact and	
all opportunities to advance equality are being addressed.									
Outcome 2 – Minor adjustments to remove / mitigate adverse impact or advance equality have been identified by the EqIA. <i>List</i>									
the actions you propose to take to address this in the Improvement Action Plan at Stage 7  Outcome 3. Continue with proposals despite boying identified notantial for adverse impact or missed apportunities to adverse.									
<b>Outcome 3</b> – Continue with proposals despite having identified potential for adverse impact or missed opportunities to advance equality. In this case, the justification needs to be included in the EqIA and should be in line with the PSED to have 'due regard'. In									
•				•					
some cases, compelling reasons will be needed. You should also consider whether there are sufficient plans to reduce the adverse									

impact and/or plans to monitor the impact. (Explain this in 12a below)					
Outcome 4 – Stop and rethink: when there is potential for serious adverse impact or disadvantage to one or more protected					
groups. (You are encouraged to seek Legal Advice about the potential for unlawful conduct under equalities legislation)					
12a. If your EqIA is assessed as outcome 3 or you have					
ticked 'yes' in Q11, explain your justification with full					
reasoning to continue with your proposals.					

Stage 7: Improvemen 13. List below any action	t Action Plan s you plan to take as a result of this Impac		ld include any a	ctions identified through	
Area of potential adverse impact e.g. Race, Disability	Action required to mitigate	How will you know this is achieved? E.g. Performance Measure / Target	Target Date	Lead Officer	Date Action included in Service / Team Plan
There is no adverse impact as a result of the introduction of the policy however there is a need to ensure that all relevant businesses are aware of the discretionary support to be provided.	Ensure that all businesses that sit within the criteria outlined within the policy are made aware of the scheme and given the opportunity to apply for the Business Rates Retail Relief	100% applicable businesses receiving the Business Rates		Lynn Allaker	01/04/2014

### Stage 8 - Monitoring

The full impact of the proposals may only be known after they have been implemented. It is therefore important to ensure effective monitoring measures are in place to assess the impact.

<b>14.</b> How will you monitor the impact of the proposals once they have been implemented? What monitoring measures need to be introduced to ensure effective monitoring of your proposals? How often will you do this? (Also Include in Improvement Action Plan at Stage 7)	The new policy will be monitored by the Collections Team to ensure take-up from all businesses that meet the criteria.
<b>15.</b> How will the results of any monitoring be analysed, reported and publicised? (Also Include in Improvement Action Plan at Stage 7)	Monitoring of the scheme will be reported through to the Head of Collections and Benefits.
<b>16.</b> Have you received any complaints or compliments about the proposals being assessed? If so, provide details.	None – it is a new proposed policy

## Stage 9: Public Sector Equality Duty

17. How do your proposals contribute towards the Public Sector Equality Duty (PSED) which requires the Council to have due regard to eliminate discrimination, harassment and victimisation, advance equality of opportunity and foster good relations between different groups.

(Include all the positive actions of your proposals, for example literature will be available in large print, Braille and community languages, flexible working hours for parents/carers. IT equipment will be DDA compliant etc)

Working hours for parches/earcis/ if equipment will be DDN compliant each					
Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010	Advance equality of opportunity between people from different groups	Foster good relations between people from different groups			
Access to the relief is open to all business properties that have a rateable value of £50,000 or less and meet the applicable criteria.	Communications will be held with all applicable businesses within Harrow to ensure they are able to apply to receive the Business Rates Retail Relief for the years 2014-15 and 2015-16.	All protected groups could potentially access the services and businesses that are able to access the relief.			

## Stage 10 - Organisational sign Off (to be completed by Chair of Departmental Equalities Task Group)

The completed EqIA needs to be sent to the chair of your Departmental Equalities Task Group (DETG) to be signed off.

<b>18</b> . Which group or committee considered, reviewed and agreed the EqIA and the Improvement Action Plan?	EqIA Quality Assurance Group		
Signed: (Lead officer completing EqIA)	Fern Silverio	Signed: (Chair of DETG)	Alex Dewsnap
Date:		Date: 01/03/2014	
Date EqIA presented at the EqIA Quality Assurance Group		Signature of ETG Chair	